



CCM PLATINUM PACKAGE 2024

CCM PLATINUM – INITIAL CABIN CREW COURSE plus 6 extra courses – 16 Weeks

Cabin Crew Members (commonly referred to as Flight Attendants or Air Hostesses) play a crucial role in ensuring the comfort, safety, and well-being of passengers aboard an aircraft. In South Africa, this profession is officially recognized as Cabin Crew.

Trained to handle security and emergency situations, Cabin Crew Members are also equipped to administer basic First Aid when necessary. Representing an airline in this capacity offers a unique and rewarding career opportunity. As a Cabin Crew Member, you will not only be a safety officer on board, but also a dedicated Customer Service Professional. Your responsibilities will encompass all aspects of cabin safety, first aid, and customer care, making it a fulfilling and dynamic role.

Both males and females thrive in this career, and success is equally attainable for all. One of our directors spent many years flying for an international commercial airline before transitioning into aviation training, specifically preparing future aviators for the same career. Some of our instructors continue to fly for international airlines on their days off, further solidifying their real-world expertise.

Every day brings new challenges and experiences, ensuring that no two days are the same. Cabin Crew Members often reminisce about their adventures long after retiring and maintain a wide network of friends who share similar airline experiences and lingo.

With this qualification, you can pursue employment with a major airline or a chartered airline, both of which offer exciting career opportunities in the aviation industry.

The Aviation industry is amongst the fastest growing industries in the world. It focusses on employing young people for their flexible, energetic positive attitudes. The industry is projected to grow our economy by R300 billion to R500 billion by the year 2025. We at AOA Training Academy are proud to incorporate over 6 different Aviation careers in one to give our learner access to this wonderful world of Aviation and Tourism. Do you want to be part of the growing industry?

Our **16 Week Course Full time** will keep you excited with various modules such as the Emotional Intelligence Course, Initial Cabin Crew Course (CCM), Basic Computer Literacy Course, Amadeus GDS Course, Basic Airline Customer Service Course, Interview and Job-Hunting Skills, Leadership and lastly a Job Shadowing opportunity to finally conceptualize your dream job.

The Academy of Aviation (Pty) Ltd
216 Johan Road, Honeydew, Johannesburg, Gauteng, South Africa
Office Number: +2710 023 2154 WhatsApp: +2772 778 5612 OR +2782 764 2383
www.theacademyofaviation.co.za

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These extra skills will allow you the opportunity to explore different careers in the industry and start off with one of the jobs you prefer and then work your way to what your goal would be. Sometimes a position you desire is not available immediately, however with all these skills you have acquired, you can apply for a position in aviation that is available, and then start with networking within the industry, which will open doors of opportunity to your ideal position and career. This is the reality of building your ideal career.

Cabin Crew / Flight Attendant Career Requirements

To excel as a Flight Attendant or Cabin Crew Member, certain qualities and skills are essential:

- **Professional Grooming:** You must always maintain a polished and well-groomed appearance.
- **Empathy and Care:** The ability to demonstrate compassion and attentiveness to passengers is a key component of this role.
- **Responsibility and Confidence:** A responsible attitude and the ability to act with confidence in various situations are crucial.
- **Proficiency in English:** A good command of English, the international language of aviation, is essential for communication. *Mandatory requirement as per SACAA.*
- **Calm Under Pressure:** You must remain calm and composed during high-stress situations, ensuring the safety and comfort of passengers.

If you identify with the above qualities, a rewarding career as a Flight Attendant/Cabin Crew Member awaits you.

At The Academy of Aviation, we offer a comprehensive training program designed to prepare you for this exciting career. Our **Cabin Crew Course (CCM)** is a 7-week, full-time classroom-based course accredited by the **South African Civil Aviation Authority (SACAA)**. The course complies with **South African Civil Aviation Regulations, Part 141 (ATO Registration No. SACAA/ATO/1056)**.

We are proud to offer the highest standards of Cabin Crew training, achieving a 99.7% pass rate in exams held at the SACAA offices in Midrand, Johannesburg, at the end of the course. All training, assessments, remediation, and moderation are conducted by **SACAA-accredited instructors**, in full alignment with regulatory standards.

Our training adheres to both **local and international aviation standards**, and our qualification is **internationally recognised**. Throughout the program, students will undergo both theoretical and practical assessments to ensure they are fully equipped for their career in aviation.

- You always need to be well groomed.
- You must have the ability to show empathy and care.
- You must be responsible and confident.
- You must have a good command of the international language English.
- You must remain calm and composed during a highly stressed situation.

If the above sounds like you, then a career as a Flight Attendant/Cabin Crew will be for you.

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Below are the Courses for this Package:

CABIN CREW LICENCE

The Modules below are the training that will be covered in our 7 Week Course, which at the end you will write your final SACAA exam at their offices to be a Qualified Cabin Crew Member.

-  General Emergency Equipment and Procedures Training
-  Dangerous Goods Training
-  Air law
-  Aviation Safety and Security Training
-  Aircraft type (B737-300) and Theory of Flight Training
-  Fire Fighting Training
-  Flight and Duty Period
-  Health Awareness Training
-  Ditching and Survival Theory and Practical Training
-  Evacuation Procedures Theory and Practical Training
-  Aviation Medicine (Basic Life Support) Theory and Practical Training
-  Skills practice sessions on actual aircraft
-  Both Theory and Practical Assessments are conducted during this training

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AMADEUS GDS TRAVEL BOOKING COURSE:

The following modules are covered in this 10-Day course.



Amadeus information,



Flight, hotel, and car reservations,



Special bookings like medicals, groups, and unaccompanied minors.



and many other procedures including fares, manual fare build, re-issues and ticketing.

CUSTOMER SERVICE SKILLS COURSE (Aviation Flair):

Customer service is a key factor in the operation of aviation organisations as competition within the industry increases. Overall, this unit seeks to emphasize how the importance and application of good customer service throughout an organisation can be the driving force in enabling aviation organisations to gain a competitive advantage. The following modules are covered in this course.



Customer Service Basics



The Three Key Elements



Customer Service Qualities



Conversations Over The Phone



Social Media Etiquette



First Impressions – You Only Get One



Practice What You Preach – Dealing With the Customer



Follow Up With The Customer



15 Ways To Provide Exceptional Service

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LEADERSHIP SKILLS COURSE:

Leadership training provides the essential skills that are required to successfully lead any team. Key characteristics that are essential in any outstanding leader are maintaining effective communication, motivating team members, adapting to changing environments, delegating tasks in an appropriate manner, transparency and honesty, confidence, and a positive attitude. This course is based on **John Maxwell 5 Leadership styles**. If you are genuinely committed to personal growth and to making an impact through positive influence, you have finally found your tribe! The following modules are covered in this course.



What is Leadership? It is Influence



What is the key to Leadership? It is Priorities



What is the foundation of Leadership? It is Character



What is the quickest way to gain Leadership? It is Problem Solving



What is the extra plus in Leadership? It is Attitude



What is the indispensable quality of Leadership? It is Vision



What is the price tag of Leadership? It is Self-Discipline



What is the expansion of Leadership? It is Personal Growth



BASIC COMPUTER SKILLS COURSE:

Our two weeks of Basic Computer Literacy is accredited with the MICT Seta, and you will be building up towards a full qualification in the Media Information Communications and Technology industry. Computer run the world, are you ready to RULE the world...? Join the 4th Industrial Revolution

The following modules are covered in this course:



MS Outlook



MS Word



Basic Computer Skills



Navigating your way around

INTERVIEW AND JOB-HUNTING SKILLS COURSE:

The following modules are covered in this 3 Day course.



Interview Tips



Job Search Skills



Interview Techniques



CV Writing Skills

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All training is delivered, via:

- Instructor-Led Learning.
- Role Plays.
- Simulations.
- Multimedia presentations.
- Team/Group work.
- Group discussions.
- Self-study.

EMOTIONAL INTELLIGENCE COURSE:

Emotional intelligence (otherwise known as **emotional quotient** or EQ) is the ability to understand, use, and manage your own **emotions** in positive ways to relieve stress, communicate effectively, empathize with others, overcome challenges, and defuse conflict. This is used in day-to-day life in the working world.

This training is interactive in the classroom with all parties participating, learning strengths and weaknesses and how to respond opposed to reacting. This will give you valuable skills for the rest of your life.

MINIMUM ENTRY REQUIREMENTS FOR COURE:



Age of 18 - 35 years



Minimum level 4 or equivalent education i.e., Grade 12 (***Talk to us for exceptions***)



No specific subjects are required on your school qualification for this qualification



You always need to be well groomed, be responsible and confident



Have the ability to swim in water, with the aid of a life jacket. (Lessons available if you do not know how to swim – at no extra cost)



Have a valid Class 4 Medical Certificate (We will assist you with referral for service provider for this or we will take you on an allocated day with the group to do your medical with an accredited provider)



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You must have the ability to show empathy, care, and ability to remain calm and composed during a highly stressed situation.



You must have a good command of the international language English

ENROLMENT REQUIREMENTS:

- Registration Fee POP (Proof of Payment) – Payable Immediately ZAR 1 760.00
****Please note this fee is Non-Refundable****
- Certified Copy of Identity Document or Passport of Student
- Latest School Results / Matric Certificate
- Certified Copy of Identity Document of Parent / Guardian accompanying student (If student under 21)
- Proof of Residence
- Upon Acceptance - Deposit to be paid to secure your place



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COURSE FEE: YEAR 2025 - VAT Inclusive.

DESCRIPTION	AMOUNT	INCLUDES FOR PRICE
Registration Fee <i>Non-Refundable</i>	ZAR (South African Rand) 2,000.00	When submitting your REGISTRATION FORM and if you are applying for Student Loan. This is NOT included in Total cost amount and is separate payment.
Tuition Fee Cabin Crew	ZAR (South African Rand) 28,909.40	Includes all your Manuals, Lectures, Assessments, and Practical Training and Assessments, transport to different venues
Tuition Fee All Other Courses	ZAR (South African Rand) 38,291.90	Includes all Manuals, Lectures, Assessments and Certification
Catering Fee	ZAR (South African Rand) 31,169.60	Breakfast, Lunch and Dinner Daily for 16 Weeks
Accommodation	ZAR (South African Rand) 27,104.00	Dormitory Accommodation at AOA Premises for 16 Weeks
Medicals	ZAR (South African Rand) 2,635.38	To obtain your DD50 as required by SACAA, X-Rays, and Aviation Doctor Examination
SACAA Licensing Fee	ZAR (South African Rand) 1,229.84	Paid to SACAA on your behalf by AOA
GRAND TOTAL	ZAR (South African Rand) 129,340.12	Total Cost of Course All Inclusive of Training, Accommodation, Catering

Many students want to do the course, however, do not have the financial means to pay. Unfortunately, we do not offer bursaries, you are welcome to source your own bursary, and we will accept this.



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We are a private institution and hence are unable to accept NSFAS funding, which is for government institutions only.

We are a licensed Training Organisation and NOT a licensed Financial Institution.

We do work with a licensed Financial Institution **FUNDI Loans**, which have their own requirements for you to qualify for a loan. We will send you their application forms, which your Parents/Guardian or family member would need to complete.

Requirements for a loan and supporting documentation would be as per below:

- Applicant applying for loan to be employed full time
- Letter confirming employment
- Recent 3 Months Bank Statements
- Recent Payslip
- Certified Copy of South African Identity Document
- Earn a minimum basic salary of R8 000.00 (Eight Thousand Rand)
- Have a clear Credit History

Once we send you the application forms for FUNDI, they need to be completed quickly and supporting documents emailed to loans@theacademyofaviation.co.za, we will then send the documents with an acceptance letter to FUNDI Loans, who will then be directly in contact with the applicant. FUNDI once approving the loan will pay The Academy of Aviation directly and the applicant would then be solely responsible to make payment monthly to FUNDI Loans.

For **Student Hero Loans** (with this platform, they apply with all the banks to see where you qualify for a loan), you apply online, click on this link, <https://www.studenthero.co.za/the-academy-of-aviation> or chat on the portal click on this link <https://chats.landbot.io/v3/H-935955-9JFHJS525K0SZZBC/index.html>

You are also welcome to approach your own Bank or Loan Company to apply for a loan.

To try and assist students that do not qualify for a loan, we have a payment option for the period of your course, which arrangements must **strictly be adhered to**, and Terms and Conditions apply.



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HOW TO PAY

DESCRIPTION <i>With</i> Accom & Catering	AMOUNT	PAYMENT SCHEDULE
DEPOSIT	ZAR (South African Rand) 55,000.00	Payable 10 days before class commencement date. However, we do work on a first come first serve basis. So, it is best to pay this to secure your seat.
1 st Instalment	ZAR (South African Rand) 28,600.00	End of the 1 st month after starting class
2 nd Instalment	ZAR (South African Rand) 28,600.00	End of the 2 nd month after starting class
3 rd Instalment	ZAR (South African Rand) 17,140.12	End of the 3 rd month after starting class
Total Including VAT	ZAR (South African Rand) 129,340.12	

DESCRIPTION <i>Without</i> Accom & Catering	AMOUNT	PAYMENT SCHEDULE
DEPOSIT	ZAR (South African Rand) 33,000.00	Payable 10 days before class commencement date. However, we do work on a first come first serve basis. So, it is best to pay this to secure your seat.
1 st Instalment	ZAR (South African Rand) 13,200.00	End of the 1 st month after starting class
2 nd Instalment	ZAR (South African Rand) 13,200.00	End of the 2 nd month after starting class
3 rd Instalment	ZAR (South African Rand) 11,666.50	End of the 3 rd month after starting class
Total Including VAT	ZAR (South African Rand) 71,066.50	



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SOUTH AFRICAN



COSTS INCLUDED IN TUITION FEE

- SACAA Accredited Instructor Led Training
- Study Material
- Practical Training
- Theory and Practical Training Assessments
- SACAA Licence Fees and Exam
- Full Medical by a SACAA Approved Doctor and X-Rays (Required for this course)
- Transport for Practical Training (airport) and SACAA Exam (Midrand)
- Branded TAOA Golf Shirt
- In-Service and Etiquette On-board Training
- Coffee and Tea
- Uncapped Wi-Fi – For studying and resources
- Graduation
- Unlimited study area on our premises, e v e n under the trees
- Use of aircraft equipment in our fully equipped classrooms.
- Branded Scarf for Ladies and Tie for Gents
- Educational tablet with access via student portal for manual and learning material
- CV compiled with photos as required by airlines when applying for work
-

COSTS NOT INCLUDED IN TUITION FEE

- Travel from home to The Academy and then after course returning home
- Four (4) Colour Passport photographs required by SACAA for Licence application
- Black Skirt/Pants and White Shirt, with formal shoes for final exam day, we will issue you with a Tie – Males and Scarf – Female at no cost, which is yours to keep.

WHY CHOOSE THE ACADEMY OF AVIATION

About Us

As an organisation, we are deeply passionate about the aviation industry and the diverse career opportunities it offers. Our instructors are fully qualified by the South African Civil Aviation Authority (SACAA), and alongside the directors of the academy, they bring a wealth of experience from years of working within the aviation sector. Located in Honeydew, Johannesburg, Gauteng, South Africa, we have been a trusted name in aviation training since 2008.

We take great pride in delivering exceptional training that equips learners with a deep understanding of the aviation industry and prepares them for successful careers. Our academy is renowned as the "Premier Aviation Academy in Africa," and we are committed to providing *"Training Excellence With A Difference."*

Our state-of-the-art training facilities are designed to offer hands-on learning experiences, with access to various aircraft and equipment. This allows learners to interact directly with the tools and technology they will use in their careers, providing them with a significant advantage when entering the workforce.



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SOUTH AFRICAN



At our academy, we offer affordable dormitory accommodation on-site, providing a convenient and focused environment for our learners. With dormitories located just a short walk from the training rooms, students can avoid the distractions and time constraints of daily commuting. This proximity fosters collaboration, allowing learners to form study groups in the evenings and weekends, where they can review lessons, prepare for assessments, and access training equipment for practical application.

Through our extensive experience, we have observed that learners who stay on-site consistently outperform those who commute daily. The ability to immerse oneself fully in the aviation training environment—without the stress of traffic and daily challenges—significantly enhances focus and retention. For the duration of their course, our learners live, eat, and breathe aviation.

Our campus provides a peaceful and conducive learning environment, featuring numerous study areas and opportunities to engage with nature, offering a mental refresh during study breaks. Although we maintain a structured and disciplined atmosphere in line with SACAA regulations, we also foster a sense of community and camaraderie among students, ensuring a balanced approach to learning. We are committed to pushing every learner to their limits, helping them achieve their ultimate goal in the aviation industry.

Staying at our academy allows for personal growth, the development of lifelong friendships, and an understanding of diversity. Learners learn to navigate interpersonal differences and manage emotional intelligence to ensure their success.

As South Africa's Premier Aviation Academy, we invite future aviators to join our family, excel in their studies, and proudly represent our brand.

For further inquiries or to speak with one of our consultants, please contact us at:

Office Landline: +2710 023 2154

WhatsApp: +2772 778 5612 | +2782 764 2383 | +2783 635 4874

Our team is available to assist with your questions, please note office hours are from 07h00 am to 17h00 pm.

If you do not get a response, please be patient, as our staff do have families and spend time like everyone with them on the weekends, which is not their working hours. They will respond when available during office hours.



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HOW DO I REGISTER

All our registrations are done online, below is our link to register.

<https://www.theacademyofaviation.co.za/register-online/>

Please make sure that you put in your correct email address and select the Correct date and course you want to attend. This process is automated and if you do not submit the correct information your registration will be deleted.

Once you have registered, the team will then communicate via email directly with you



Please make sure you read our Terms and Conditions on our website. When you Register, you are formally enrolling for one of our courses.

<https://www.theacademyofaviation.co.za/terms-and-conditions/>

Our Banking Details are as follows:

The Academy of Aviation (Pty) Ltd

Bank:	First National Bank
Branch Name:	Parktown
Branch Code:	250655
Account Number:	621 974 34 740



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